

BUILDING COSMETIC SERVICES LTD

4 PORTLAND ARCADE, KING STREET
SOUTHWELL, NOTTINGHAMSHIRE NG25 0EH

Telephone 01636 815364

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Site Address:

*Remedial Works
To
Bricks/Mortar/Stone/Cementitious Products*

It has become increasingly apparent over the past decade there has been a growing awareness regarding the aesthetic appearance of buildings and the materials with which they have been constructed.

As a result manufacturers and contractors have been required to consider cosmetic remedial work when the appearance of the building or their product is considered unsatisfactory.

Should an offer of remedial work be made it is often the case, in this age of documentation, for the client to request written assurance of durability regarding the remedial process.

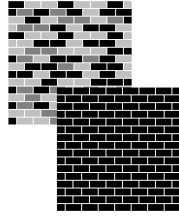
Due to the many variable factors which may affect the remedial process both before and after the operation, it has been difficult to produce a suitable endorsement of our service which is practical and straightforward in use.

Nevertheless we are satisfied the attached document is equitable and will provide you with a written warranty regarding our service and will re-assure your clients should the need arise.

Please do not hesitate to contact ourselves if you should require any further information.

Yours faithfully,

MARC SLACK
Managing Director



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REMEDIAL WORKS TO BRICK / MORTAR / STONE / CEMENTITIOUS PRODUCTS

We are pleased to warrant any work carried out by this Company or its agents, together with any materials used. This warranty shall be effective for the practical lifetime of the materials treated subject to the following conditions:

1. The substrates subject to the remedial operation must be sufficiently dry.
2. The substrates subject to the remedial operation must be stable.
3. Suitable weather conditions must prevail during and shortly following the completion of the remedial operation.
4. The area subject to the remedial operation must have no previous subsequent treatment of any kind without our written approval.
5. We can accept no responsibility should our process fail as a result of the poor workmanship of any other party.
6. We can accept no responsibility should our process fail as a result of the subsequent failure of the substrate on which we have completed the remedial operation.
7. We can accept no responsibility should our process fail as a result of atmospheric conditions (*e.g. acid rain*) which may adversely affect our treatment.

We are an honourable company and believe this warranty to be equitable. Under normal circumstances we are prepared to endorse our process unreservedly. It is not our intention to hide behind any unfair condition.